

A sweet return on investment with SAP Business One®

Manufacturer of desserts and beverages for the food service industry, The Frozen Bean exports its products to 40+ countries around the world. Operating in a fiercely competitive environment, it had its sights set on deploying an ERP system to manage all its operations, increase its adaptability, and secure its future position.



Before: Challenges and Opportunities

- Ineffective procedures and lack of system integration had led to the formation of data silos.
- Poor visibility of data across the organization meant the company was unable to respond swiftly to changes in market demands and conditions.
- The deployment of a single platform for all operations and processes had become a top priority.

Why SAP and Softengine

- SAP Business One was the ideal central solution due to its scalability to grow along with the company, integration capability with existing systems, extensive support from SAP, and access to resources.
- Softengine was chosen as the implementation partner based on its professional and reliable track record, understanding of The Frozen Bean's needs, and ability to provide solutions to unique problems.

After: Value-Driven Results

- Optimized workflows and streamlined processes through seamless integration with existing IT landscape.
- Staff can effectively track transactions, monitor inventory levels, and provide analytical reports to support decision-making thanks to extensive functionality for warehousing, sales, finance, and reporting.
- Greater visibility of data and operations has enhanced inter-departmental communication and collaboration as well as overall efficiency and productivity.
- Optimized stock levels and reduced stockouts have improved supply chain efficiency.
- Reduced manual effort due to extensive automated features.

“The project has produced extraordinary results. We now have **real-time insights into our company operations**, helping us to make better decisions, develop more effective strategic plans, and increase customer satisfaction.”

Dat Nguyen, Production and Inventory Coordinator,
The Frozen Bean, Inc.

90%

reduction in order processing errors

80%

increase in visibility of inventory levels

Featured Partner



Customer Name

The Frozen Bean,
California, USA
www.thefrozenbean.com

Industry

Consumer Products /
Wholesale Distribution

Products and Services

Specialty desserts and
beverages

Employees

30

Featured Solutions

SAP Business One

THE BEST RUN

